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Town  
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BMG ID  
April 2020

Dear Arun Resident,

### HAVE YOUR SAY – COMPLETE THE ARUN DISTRICT RESIDENTS’ SURVEY

I hope you do not mind me contacting you, but I am writing to ask for your help in completing an Arun District residents’ survey. Your address has been randomly selected to receive this questionnaire.

As the Chief Executive of Arun District Council, I am committed to ensuring Arun remains a great place to live, work and visit. Your views about how we currently do things and opinions about how things can change for the better will be invaluable in helping to shape future services. Whilst we are in this unprecedented pandemic situation, your opinions are just as important, but we would like you to think about how our services are delivered all year round, not just during this extraordinary period.

In the survey we ask about the cleanliness of the district and your overall views on the services the Council provides, particularly how you view our performance over the last year. It will be helpful if you can think about the services which the District Council provides when answering the questions, rather than those provided by the County Council or other public sector organisations.

We want to thank you for taking part and are offering a prize draw for respondents. The winner will receive a £100 donation to charity; so please take a few minutes to respond and the charity of your choice could benefit. BMG Research will get in contact with you by post once the survey has closed, if you are the lucky winner of this prize.

BMG Research has been appointed to independently manage this survey on behalf of the Council. Should you have any queries regarding the survey please contact Cameron Harris at BMG on 0121 333 6006 or via [cameron.harris@bmgresearch.com](mailto:cameron.harris@bmgresearch.com)

I hope you are interested in providing your views by completing the enclosed questionnaire and returning it in the reply-paid envelope by **Friday 1<sup>st</sup> April 2020**. Alternatively, you can complete the survey online using the details below.

Visit:	<a href="http://www.arunres2020.co.uk">www.arunres2020.co.uk</a>	Or scan this QR code:	
Please enter the following survey reference number when asked to do so:		XXXXXX	

Yours faithfully,

Nigel Lynn  
Chief Executive